

Since its inception over 25 years ago, SDK Environmental Limited has been one of the UK's leading providers of pest control and animal warden services.

With its head office in Berkshire, SDK provides services to a wide range of corporate clients throughout the Midlands and Southern England.

All our systems and procedures are drawn from industry best practice; we have witnessed, tailored and improved our services to meet operational and customer needs. We continue to invest intellectually and financially in new technology and implement any innovations we identify that will deliver proven benefits to our performance or customer service.











Home Counties & London Office:

Unit 9, The Business Village, Wexham Road, Slough, SL2 5HF

www.dialapest.co.uk www.sdke.co.uk



Driving Excellence SDK Service Vehicle Fleet









VEHICLES ADAPTATIONS Dog Warden Vehicles

- Fibre glass lined for ease of cleaning and disease control
- · Rear multi animal carrying compartment with climate controlled air conditioning (Dispatch Only)
- Electric ventilation
- Rear facing loading lamp
- · Rotary hazard warning light
- Split integral animal carrying cages
- Operator hand wash facilities
- Solid bulkhead with emergency escape hatch
- Fire extinguisher and first aid kit
- · Fitted with covert satellite tracking unit
- Satellite navigation aids with itinerary planning functions
- Additional satellite navigation aids
- External Company livery
- · PPE and equipment storage cabinets
- Microchip scanner
- Dog pole, rabies gauntlets, disinfectant, cleaning equipment, blankets, muzzles, leads, animal first aid kit, water containers and dog bowls.
- · PDA e-mail and internet enabled



DRIVING

VEHICLE CONSTRUCTION AND DESIGN

SDK Environmental operates a fleet of over fifty modern, light commercial vehicles. The availability on reliability of these vehicles is critical to the successful delivery of our services to clients and customers.

In partnership with our specialist coach builders, we have developed a series of vehicle designs for each of the services we provide. These are based on the cumulative knowledge and experience gained over many years and we continually seek to improve these as new vehicles are launched and our service provisions expand.

Prior to deployment, the vehicles are adapted to meet the predefined specifications that cater for hygiene, security, safety and operator-convenience requirements.



TWIN SERVICE VEHICLES

We have been offering joint dog and pest service options for over ten years and have observed increasing interest from council clients this option.

As a result of the increased demand for the delivery of both services, SDK has significantly increased the number of vehicles purchased the ability to provide both services from one vehicle.

The ability to design and deploy vehicles capable of providing these twin services is one of SDK's key advantages in the marketplace and enables service extensions to be integrated into any of our existing contracts in a seamless, cost effective manner.



VEHICLES ADAPTATIONS Pest Control Vehicles

- · Storage areas for PPE and equipment
- station
- Hand wash facilities
- · Fibre glass lined for ease of cleaning
- · Electric ventilation
- Rear facing loading lamp
- · Operator hand wash facilities
- Solid bulkhead
- Fitted with covert satellite tracking unit
- External Company livery
- · PPE and equipment storage cabinets
- · Fuel breakdown and vehicle accident cards

- · Fixed shelving for ease of use and to prevent spillage
- · Spill kit provision
- · Pest manual, COSSH and material data sheets
- Fire extinguisher, first aid kit, eye wash

- · Rotary hazard warning light

- Satellite navigation aids with itinerary planning functions

- PDA e-mail / internet enabled



CUSTOM SOLUTIONS

SDK Environmental specialises in creating tailored systems using our specially designed vehicle fleet. The standard systems can easily be varied to suit individual requirements. Simply contact us on ales@sdkenvironmental.co.uk and we will be happy to discuss and design a system based around your specification.



WEBSITE

Why not visit our website at www.sdke.co.uk or www.dialapest.co.uk for more information about pest control at SDK and other services we provide



ONLINE ACCESS

SDK / Dial A Pest offers clients and customers the opportunity to book ppointments online or to request a call back. In addition, we tailor web pages to individual client quirements to access this service so that booking availability is available 24 hours a day, 7 days a week



SELECTING THE RIGHT VEHICLE FOR THE JOB AND THE ENVIRONMENT

A detailed risk assessment is made when ordering new vehicles and this is based on the demographic area for deployment and the services to be delivered.

This assists with deciding which vehicle model, size, adaptions and engine fuel type is selected to enable us to meet client requirements and minimise our environmental

We currently operate

- Lean Burn Petrol
- · Dual Fuel LPG / Petrol
- Diesel Fuel (Euro 5 complaint diesels check)
- Diesel Electric Hybrids

Our commitment to the environment includes the introduction of diesel-electric hybrid vehicles as company car to management.

Our satellite tracking and CRM systems provide accurate information bases for carbon usage reporting which can be supplied to council clients as part of our on-demand report services.

VEHICLE USAGE COMPLIANCE

As part of SDK's continual assessment, all vehicle accidents are investigated, irrespective of fault or severity, and further training is given where it is felt appropriate. All company vehicles are serviced and maintained in accordance with manufacturers recommendations with breakdown recovery services pre-arranged available through corporate agreements.

To ensure compliance with vehicle use and road traffic legislation, we subscribe to a Driver Check, which carries out staff licence checks directly with DVLA on a planned and individual risk-rated basis. Speed awareness is reported through our real time satellite tracking system, which also enables operator drive time measurement.

We utilise a number of professional training providers to assess, promote and ensure driver competence and set challenging targets for the reduction of vehicle accidents and sustained improvements in fuel efficient driving techniques. As an integral part of our various accreditations, scheduled and random vehicle audits are undertaken with identified non-compliances escalated for management action.