



08444 828 321 Local Rate
5p per minute

03444 828 321 Basic Rate
Mobile Friendly

not 24 hour

Buying Time

SDK Animal Welfare Holding Unit

Since its inception over 25 years ago, SDK Environmental Limited has been one of the UK's leading providers of pest control and animal warden services.

With its head office in Berkshire, SDK provides services to a wide range of corporate clients throughout the Midlands and Southern England.

All our systems and procedures are drawn from industry best practice; we have witnessed, tailored and improved our services to meet operational and customer needs. We continue to invest intellectually and financially in new technology and implement any innovations we identify that will deliver proven benefits to our performance or customer service.



Home Counties & London Office:

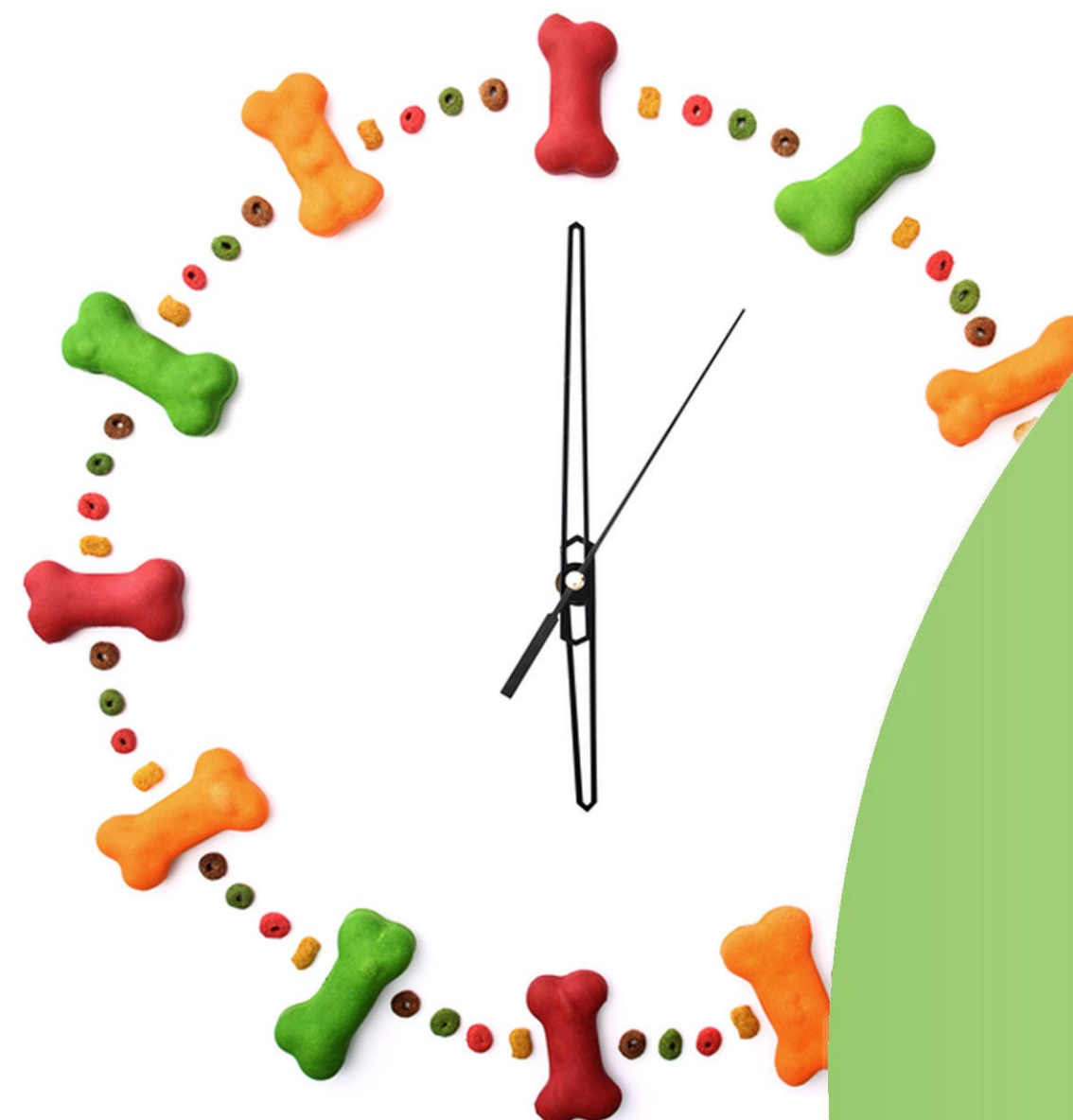
Unit 9, The Business Village, Wexham Road, Slough, SL2 5HF

www.dialapest.co.uk

www.sdke.co.uk



Dialapest is a trading name of SDK Environmental Ltd
Registered in England No. 03988788
Registered Office: Sigma House, Oak View Close, Edginswell Park, Torquay TQ2 7FF
Registered Carrier of Controlled Waste. Licence Number: DEV 233510



TAKING THE TIME TO GET IT RIGHT

THE HOLDING KENNELS

As a result of the introduction of the Clean Neighbourhood and Environment Act 2005, SDK invested in the construction of an animal reception and holding centre in Slough, Berkshire. It was a strategic move to fully support its continuing expansion in the animal and pest services divisions throughout London and the Home Counties.

It was seen as vital to enable the introduction of shift working for animal control functions and to guarantee service continuity. It also provided the opportunity to operate independently of sub contracted or client-provided dog reception centres and has allowed SDK to maintain operational integrity and seamless service for our clients over many years, including bolstering our DRP models and launching new service enhancements to customers.

The required audit for ISO 14001 assessment has been completed to ensure compliance with legal and accreditation criteria, underlining SDK's commitment to Environmental Management.

FACILITIES

- Facilities catering for being a '**Nominated Reception Centre**'
- 10 Individual Secure Holding Kennels
- Isolation Facilities
- Exercise Courtyard
- High Security base including gated facilities and cameras on premises and in kennels
- Manned 24/7
- Public and Partner Reception Area
- Supporting Hygiene / Cleansing Facilities
- Provides central location for storage of backup vehicles, reserve specialised dog catching and restraint equipment, additional personal protective equipment etc
- Meets transpositional workers requirements
- Full Office and Meeting Facilities with IT Capability
- Easy Access to M4, M40 and M25 Motorway Networks



ANIMAL WELFARE

Professional and accessible veterinary support is fundamental to the service and our selected partner is My Vets in Uxbridge, who also services the Dogs Trust and is conveniently located close to our holding facility.

Our veterinary partners support us in performing our duty of care responsibilities by helping ensure that any dog delivered to kennel providers for boarding must be deemed 'fit for kennelling'.

The holding unit is ideally suited for veterinary examinations to take place should there be concern regarding possible injury, infection, disease or the presence of parasites.

If ongoing examinations are required, the dog can continue to be held at the facility until it is cleared for onward transfer to kennels.

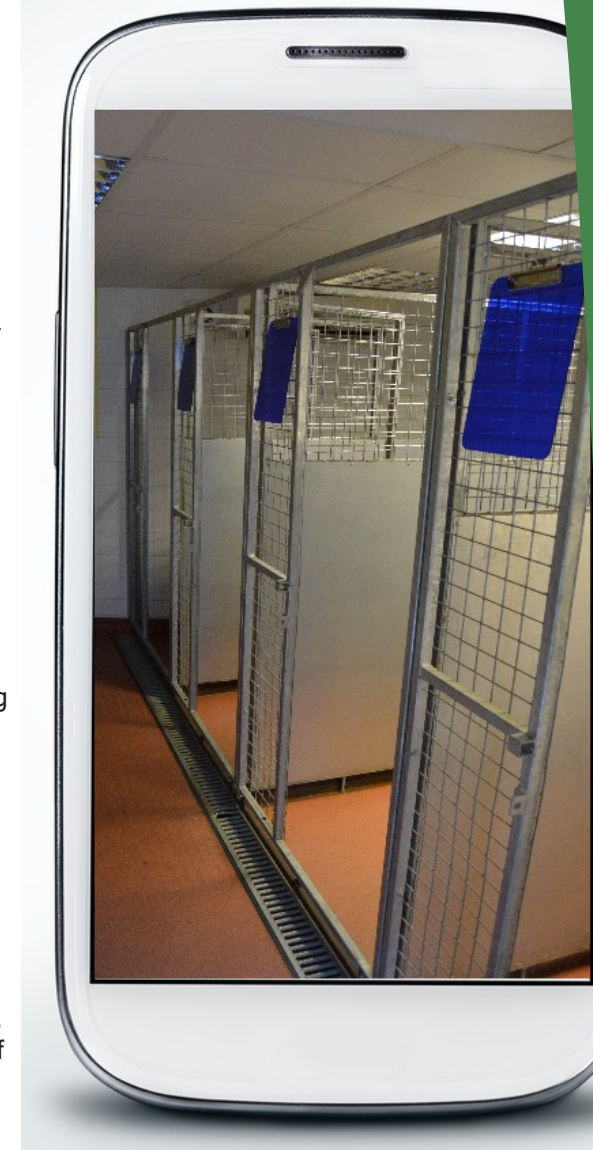
BENEFITS

- Ability to act as a 'nominated reception point' for client councils in order to accept found dogs which, if selected, discharges a local authority's compliance with CNEA.
- Guarantees service continuity, catering for external factors that could restrict or compromise service delivery such as adverse weather, disease outbreaks at kennels or capacity issues.
- Facilitates delivery of claimed dogs back to owners
- Supports cases where a dog requires ongoing veterinary treatment or attention
- Provides isolation facilities for a dog with an infectious condition such as ringworm
- Reduces stress on dogs by transporting them to final kennels in a planned and controlled manner with pre-traffic planning to avoid congestion and accidents to minimise delays, whilst reducing the negative environmental impact of multiple trips.
- Enables pre-notification to receiving kennels and so that suitable kennels can be prepared.
- Improves Officer safety and removes the risk associated with delivering dogs to remote kennel establishments, out of hours as lone workers.
- Available 24/7, it provides a secure drop-off point for other agencies such as RSPCA and Highways Agencies Officers that have retrieved a confined dog as part of their duties
- Provides vehicle sanitisation using the washing and disinfectant facilities including a dedicated industrial washing machine for animal bedding
- Offers a convenient venue for holding client contract meetings or staff training

BANNED BREEDS

Our holding unit in Slough provides a secure environment where a suspect dog can be held securely for a short period and until Thames Valley Officers or Metropolitan Police Status Dog Unit Officers can attend and safely make a breed assessment.

This streamlined process for the pre-identification of suspected banned breeds prior to delivery to statutory kennelling providers, minimises the previous risk of a banned breed failing to be identified and then being illegally re-homed or released back to an owner. This also eliminates delays in coordinating identification of dogs after the expiry of their statutory detention period and sometimes very significant additional kennelling fees to Clients.

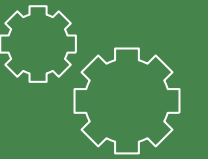


Found Dog Website
Dogs Awaiting Collection

Home Found Dogs Lost Your Dog SDK Dog Services

We only display dogs found within council areas where councils have contracted with us.
This is NOT a national database and does not include dogs from council areas not contracted with us.

 Ref No: SDK-IC580977 Council: Royal Borough of Windsor & Maidenhead Found: Poyle, Heathrow Postcode: SL4 Date: 17 February Details: Download PDF	 Ref No: SDK-IC580794 Council: Royal Borough of Greenwich Found: SE18 Postcode: SE18 Date: 16 February Details: Download PDF	 Ref No: AVDC-160213-1419A Council: Aylesbury Vale District Council Found: Nashleigh Lane Postcode: HP22 Date: 16 February Details: Download PDF
 Ref No: SB-LBB-140213-1521 Council: London Borough of Bromley Found: Gray Valley Road Postcode: BR5 Date: 14 February Details: Download PDF	 Ref No: SDK-IC5879512 B Council: Royal Borough of Windsor & Maidenhead Found: Hibbert Road Postcode: SL6 Date: 14 February Details: Download PDF	 Ref No: SDK-IC58795 Council: Royal Borough of Windsor & Maidenhead Found: Hibbert Road Postcode: SL6 Date: 14 February Details: Download PDF



CUSTOM SOLUTIONS

SDK Environmental specialises in creating tailored systems based around the **Concentric** solution. The standard system can easily be varied to suit individual requirements. Simply contact us on sales@sdkenvironmental.com and we will be happy to discuss and design a system based around your specification.



WEBSITE

Why not visit our website at www.sdke.co.uk or www.lostdogsuk.co.uk for more information about animal warden services at SDK



TECHNOLOGY

We utilise modern technology and have a fleet of specially adapted commercial vehicles all fitted with real time satellite tracking for safety.

Officers use PDA's with cameras for communicating electronically and the extensive use of modern technology helps to increase service efficiency.