



08444 828 321 Local Rate
5p per minute

03444 828 321 Basic Rate
Mobile Friendly

not 24 hour

Since its inception over 25 years ago, SDK Environmental Limited has been one of the UK's leading providers of pest control and animal warden services.

With its head office in Berkshire, SDK provides services to a wide range of corporate clients throughout the Midlands and Southern England.

All our systems and procedures are drawn from industry best practice; we have witnessed, tailored and improved our services to meet operational and customer needs. We continue to invest intellectually and financially in new technology and implement any innovations we identify that will deliver proven benefits to our performance or customer service.



Home Counties & London Office:

Unit 9, The Business Village, Wexham Road, Slough, SL2 5HF

www.dialapest.co.uk

www.sdke.co.uk



Dialapest is a trading name of SDK Environmental Ltd
Registered in England No. 03988788
Registered Office: Sigma House, Oak View Close, Edginswell Park, Torquay TQ2 7FF
Registered Carrier of Controlled Waste. Licence Number: DEV 233510

Disaster Resource Planning Be Prepared





Example Numbers

We have set up an example number to call to show how we use telephony to help.

Try it for yourself

**Demo Disaster
Resource Hotline**

0330 160 4537

Press # for Pin Code

RESOURCES ON STANDBY FOR WHEN YOU NEED THEM

Many of our existing clients are Category 1 responders under the Civil Contingency Act 2004 and have already factored SDK, as an existing contractor, into their planning for support services.

Our disaster response manual provides comprehensive details of the various services we are able to provide to local government authorities and that now enables:

- Councils where we either no longer or do not yet operate to seek inclusion
- Formalisation of existing partner relationships and memorandums of understanding
- Examination of the menu options, supported by operational procedures and escalation plans
- If required, integration or adoption of our procedures within individual councils' planning strategy
- The opportunity for our Senior Officers to contribute positively in planning forums and to agree resources available to participate in any continuity testing exercises

Our disaster continuity plan caters primarily for operational public protection matters such as animal welfare and pest control. It caters for the collection, seizure, movement and temporary animal boarding functions, along with emergency pest control block treatments where there is an imminent risk to public health from rodent or insect infestations. These are likely to be second tier responsibilities and could be required throughout all three response stages.

We believe that Notifiable Animal Diseases such as Rabies would require much higher levels of support and to cater for this, we have produced a dedicated stand alone information booklet and contingency plan.

We have considered and catered for potential response resource escalation in the event of a rising tide, pan London or County wide catastrophic event (disaster) and this has been factored into planning for each scenario.

To make further enquiries on what we can make available to your authority, please do not hesitate to contact us.

Councils often make statements and commitments to animal welfare as being an integral part of their disaster contingency strategy and plan, such as :

- The safety and welfare of animals living within their area is important
- That many residents view their pets as part of their family and whilst protection and support for human life remains the highest priority, the ability to offer care and assistance for pets in a disaster situation may mean that residents take less risks and be less distressed.
- It is recognised that most residents evacuated from their properties will be able to make their own travel and temporary accommodation arrangements

Animal Services

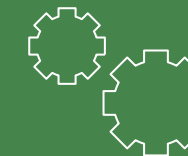
Mass evacuation emergency holding centres, survivor reception centres and emergency rest centres are unlikely to be able to accept residents' domestic pets and emergency temporary animal boarding facilities may be required along with suitable transportation vehicles and animal wardens.

Humane capture and removal of domestic pet animals from damaged, empty or evacuated properties where owners are not present may also be necessary, along with transport of injured pets to emergency veterinary or animal welfare centres.

On-going support through the stand down and recovery phases will be necessary to co-ordinate the return of residents' pets as accommodation becomes normalised.

Pest Control

Whilst rodent and insect control may not be perceived as an immediate priority or risk, this could occur in a rising tide incident. Without action, fractured or flooded sewers, accumulations of putrefying foodstuffs, animal carcasses are just a few of the factors that could bring about the build-up of significant pest infestations and increased risks to public health.



CUSTOM SOLUTIONS

SDK Environmental specialises in creating tailored systems based around the **Concentric** solution. The standard system can easily be varied to suit individual requirements. Simply contact us on sales@sdkenvironmental.com and we will be happy to discuss and design a system based around your specification.



WEBSITE

Why not visit our website at www.sdk.co.uk or www.lostdogsuk.co.uk for more information about animal warden services at SDK



TECHNOLOGY

We utilise modern technology and have a fleet of specially adapted commercial vehicles all fitted with real time satellite tracking for safety.

Officers use PDA's with cameras for communicating electronically and the extensive use of modern technology helps to increase service efficiency.

