

SDK Takes The Lead

With New E-mail and Data Encryption Solution

Background

The Information Commissioner has given due notice that Local Authorities must act to protect and secure transmission of sensitive data to third parties and a recent number of high profile cases where breaches have occurred have been published, where significant financial penalties have been imposed on Councils.

Under the Data Protection Act (DPA) organisations must take "appropriate technical and organisational measures ... against unauthorised or unlawful processing of personal data and against accidental loss or destruction of, or damage to, personal data". Organisations must take extra care to protect sensitive personal data, such as information about individuals' physical or mental health or condition.

ICO News Release : 17 December 2012

"There is an underlying problem with data protection in local government" – Information Commissioner

Secure Electronic Transmission Solution

SDK Environmental Limited trading as DialAPest has selected Egress Switch to secure data shared with external partners and remain compliant with the DPA. SDK recognises the importance of secure communication as part of its client services responsibility by implementing leading email and file encryption solution.

SDK has worked closely with local authorities for over 20 years as an outsourcing option for pest control and other environmental services. As the Public Sector's awareness of the need for information security has increased, private third party partners have been tasked with maintaining the same high standards of data protection. When selecting an information sharing security solution, SDK recognised the need to be Data Protection Act (DPA) compliant to remain relevant to the Public Sector and their numerous Private Sector clients. Key considerations included ease of use for both the sender and recipient, as well as cost.

Perfect Partners

Working with over 30 local authorities around the UK, many of whom already use Egress Switch, SDK researched and tested a range of products before finally selecting Egress Switch as their preferred solution for enabling secure communication.

Switch's easy-to-use interface, as well as the recipient's ability to respond free of charge, put it ahead of the competition in regard to meeting the specified requirements. SDK were also impressed by how adaptable and intuitive the software is.



Diarmid Nairn
Director

Kelly McCann
UK Sales Manager
Egress Software
comments:

"We are delighted that SDK Environmental Ltd has selected Egress Switch to fulfil their information and encryption requirements. Our work with UK local authorities and their network of third party stakeholders demonstrates how organisations can use our software to effectively and securely share information with one another. As one of the leading contractors in this space, it is particularly pleasing to see that SDK has recognised that the effectiveness of Egress Switch is equally available and applicable to them.

Working closely with SDK, we have been able to implement a solution that meets their specific requirements and ensures that the sensitive information they share externally is kept secure. As a result, SDK can protect against accidental data breaches, remain DPA compliant and maintain their reputation for embracing new technology that enhances the service they provide to their customers."



Sam Nairn
Data Protection Officer
SDK Environmental
states :

"Switch further strengthens our 'end-to-end' service model options and ticks yet another box in our ability to partner with councils, reduce duplication and repetition of back office functions, and share securely with clients, providing access to data in real time if necessary.

In addition and in compliance with our Customer Service Excellence accreditation, our joint end-users' and customers' experience of the service is further protected, our complaint investigation process is even more secure and our Information Security capability is further strengthened. It really is a win win"