

Dial a Pest has successfully provided pest control services to local councils and businesses for many years and prides itself on maintaining a very high level of quality professional services to all its clients.

Our ethos is **Customer Satisfaction** achieved by delivering transparent, consistent, quality-assured services tailored to each customer's own individual needs at a competitive and fair price.

At Dial a Pest

- we are open seven days a week to take calls and book appointments
- we offer a warranty with our treatments
- all our staff are fully trained and security vetted
- every aspect of our business and services are regularly inspected by independent experts to provide reassurance to our customers

Joel Crompton, our Operations Manager, comments

"for most people and businesses we are the secret emergency service you hope you will never need but if you do time will be of the essence. The quality of service and pricing structures offered by Pest Companies can vary widely and unfortunately, as in all industries some play on your fear and charge accordingly. All too often we come across customers who rushed to appoint without carefully reading the small print, or obtaining fixed price treatment quotes first and this can cost them dearly".

We hold multiple service awards including:

- **Customer Service Excellence Accreditation**
- **Trading Standards Buy with Confidence**
- **Exor Accreditation**

We believe SDK/DialAPest is currently the only pest company in the UK to have obtained this flagship Government Standard. Karen Summersby one of our experienced Senior Commercial Technicians

"What motivates me in my work is the pride I feel when I have successfully reassured a new customer that I can quickly and safely resolve their pest problem and then deliver on my promises. I have a loyal and established contract customer base who I visit on a regular basis. Their support, satisfaction and trust is very important to me. I suppose I am competitive and particularly enjoy reviewing returned Customer Response cards and comparing my performance against my workmates. Winning the area prize for Customer Service is always a bonus. "

At Dial a Pest, we deliver on our commitments to you and all we ask is that you keep our details to hand so that if you are unfortunate to discover a pest problem, you can call us to resolve your issue in a cost-effective manner. If you currently have a preventative pest contract, we would be happy to provide a comparative quote, which may save you money.

When you need pest control, call us at our Devon Office on 08444 828 321, e-mail us at support@dialapest.co.uk or visit www.dialapest.co.uk

"Let's drop off the kids and then hit the shops"

